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Q: What is cash management?

A: Cash management allows users to create and schedule ACH Credit and Debit batches, to create and schedule tax payments, to send Wire Transfers, to create Account Balance Reports, to do Check Reconciliation, to make Book Transfers and to administer Sub-Users.

Q: What is an ACH origination?

A: An Automated Clearing House (ACH) origination is a transaction that transfers funds either out of the originator's account and into another account (credit) or into the originator's account from another account (debit). ACH originations are grouped in batches of credits or debits and are either processed within the financial institution or are sent through the Federal Reserve Electronic Payment Network.

Q: What is a Cash Concentration or Disbursement (CCD) batch?

A: A Cash Concentration or Disbursement (CCD) batch is a type of ACH (Automated Clearing House) origination. CCD transactions are debits and credits initiated by an organization to another commercial account to consolidate funds or for credit payments to a branch office, trading partner, vendor, etc.

Q: What is a Prearranged Payment and Deposit (PPD) batch?

A: A Prearranged Payment and Deposit (PPD) batch is a type of Consumer ACH (Automated Clearing House) transaction. PPD transactions are debits and credits initiated by an organization for a recurring or single entry authorized by its customers or employees. Common examples of PPD transactions are payroll and monthly consumer payments (insurance, mortgage, etc.)



Cash Management FAQs

Q: What types of consumer ACH transactions can I do?

A: Consumer transactions (also known as PPD) involve money movement between your business's accounts and consumer accounts. These batches can be debits or credits initiated by an organization for a recurring or single entry transaction authorized by its customers or employees. Common examples of consumer transactions are direct deposit or monthly consumer payments, such as insurance or mortgage payments. The transactions available to you are:

- Payroll Batch. Create a new payroll credit batch for direct deposit.
 - Collect Payment. Create a new debit batch of consumer payment transactions.
 - NACHA File Import. Import a NACHA file that contains both debits and credits in the same file.
 - Credit Batch. Create a new ACH credit batch.
 - Debit Batch. Create a new ACH debit batch.
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Q: What is a prenote batch?

A: Prenote batches are used to test the account number and the receiving financial institution's ability to process the items. A prenote batch contains the same information as a real batch, but the transaction amount is \$0.00.

Q: Do I have to approve a batch before it is completed and goes out?

A: ACH batches cannot be processed until they have been approved by someone with the authority to do so. If you have approval privileges, you can approve the batch yourself. Otherwise, you can request that an authorized user approve the batch. (Note that batches with a Frequency of Fixed Recurring Payment need to be approved only once, when the batch is created.)

Q: How long before the Effective date do I have to enter a batch?

A: You must enter debit batches at least one day prior to the Effective date. Credit batches must be entered two days prior to the Effective date.

Q: What is the effective date?

A: This is the date the funds will be debited from or credited to the recipient account.

Q: What is the batch state lock date?

A: This is the date after which you can make no changes to the batch or batch items.

Q: What is the ACH batch cut-off time?

A: The Add Cut-off Time is the deadline to have your ACH batches scheduled and approved for the current business day's processing. Batches entered after the Cut-off time will be processed on the next business day.
