

- What are services and settings?
- Why do I always land on the Home page?

## Q: What are services and settings?

A: Services and settings are a suite of application tools that allow you to manage your online accounts and request many standard financial services. You have access to a variety of services, including the following:

- Changing your account nickname.
- Changing your Access ID.
- Changing your passcode.
- Changing your security verification questions and/or answers
- Changing your Security Code Delivery preference.
- Activating hardware security tokens.
- Opting-in to receive email notifications about new products and services from Liberty Bank.
- Setting the way your account information is sorted.
- Ordering copies of transaction items or documents, such as cancelled checks, statements, disclosure forms, etc.
- Reordering checks.
- Requesting documents, such as copies of checks.
- Stopping payment on a check.
- Sending files to Liberty Bank
- Sending encrypted email to Customer Service at Liberty Bank.
- Finding contact addresses and phone numbers for Liberty Bank.

## Q: Why do I always land on the Home page?

A: The Home page is the designated landing page for Online Banking, to provide quick access to all your accounts.