# **Wire Transfer Requests**

## Overview

Wire transfers help customers move funds electronically and more quickly than other forms of payment. Apiture supports users ability to create a request to send money via wire; this request will be routed as a case or ticket to your administration system, where it can be reviewed and then approved or rejected before any money is transferred.

## **Creating a request**

The Wire Transfer feature can be accessed from the Move Money menu on the web, or the Move Money tab in the mobile app.



To create the request, a form must be completed that includes the wire beneficiary information. A warning will appear if the wire amount does not conform to your institution's maximum value for wire transfers. Apiture supports displaying a wire fee, which is configurable by the institution to users. We also validate that the wire amount and fee total are less than the available balance in the depositing account.

From		Amount	
Select an Account		\$ 0.00	
Wire Fee: < <b>\$19.00&gt;</b> will be drawn from your acc	ount upon request acceptance	5 5	
Payee Details			
Рау То			
Select Previous Payee			~
Рауее Туре			
Select Payee Type	~		
First Name	Last Name		
Address 1			
Address 2 (optional)			
Country			
Select Country 🗸			
City	State/Territory/Region	Post	al code
	Select Region	~ 0	0000

Users can add memos that explain the purpose of the payment or other information to the request. They can also enter intermediary banking account information if they want a third-party institution to facilitate the transfer. If needed, they also have the option to add attachments, such as documents or photos.

#### Additional Memos

Purpose of Payment Me	emo (optional) (j)	
Additional Informatic	This memo is for your own use, and it can state the reason you are initiating the wire transfer. For example,	
	"real estate transaction", "investment", etc.	
Add Attachmen	its (optional)	
Include Attachme Acceptable file type	ent s: .txt, .jpg, .jpeg, .gif, .tif, .tiff, .png, .pdf, .doc, .docx	Upload

**Note**: If an intermediary is required, the sending or receiving institution will ask for one.

In order to submit the request, the user will also need to enter a confirmation code sent via **multi-factor authentication**. Options will vary per FI set up.

Whe	re should we send your confirmation code?	
$\bigcirc$	Email the code to my primary email address at h*****@g****.com	
	Text the code to my primary phone at ***_***99	
	By electing to receive your <bank name=""> confirmation code via SMS to your mobile phone, you agree to accept any associated charges from your mobile provider.</bank>	

After entering the code and submitting the request, a confirmation message will appear confirming that the wire request was successfully submitted.

### International wire transfers

Apiture only supports recipient financial institutions that are located in the United States. Wires cannot be sent to **non-US institutions**, regardless of where the recipient resides.

# **Completed wire transfer transactions**

Once a wire transfer has been completed, it will appear in the transactions table of the debited account. The user can open the transaction drawer to view additional details about the transfer.

Date				
Current Balance				
\$13,118.19				
Transaction Type				
Withdrawal				
FedWire IMAD/OMAD				
ra				

# **Transfer request history**

Users can see the past transfer history and the last 30 days of transactions on the Account Transactions screen. You can configure the number of displayed past transfers.